



introduces



LIA introduces the Lean Summit Africa 2010
6th – 8th October 2010 • The Forum, Bryanston, Johannesburg, Gauteng

Workshops on Wednesday 6th October 2010
Presentations on Thursday & Friday 7th – 8th October 2010
The Forum, Johannesburg

The Summit is designed to promote the adoption of Lean as a means of improving product and service delivery while reducing cost in any organisation. Among the notable speakers at the Summit are:

- **John Shook**, world renowned Lean author, USA;
- **Chris Vogel**, CEO, Compass Affiliates, formerly Wells Fargo Bank USA;
- **Dr. René Aernoudts**, Lean Management Institute, Netherlands;
- **Robert Kessiakoff**, Lean Concepts, Sweden.

There is more detail regarding these speakers together with the exciting local presentations which will be scheduled in the Lean Summit 2010 available in this document and on the website.

Following on from the success at the 2009 Lean Summit Africa specialised sessions will follow on from plenary sessions from leading organisations. Each will give the “big picture view” of their lean journey in a plenary, with breakout sessions providing details of the why, how and when.

There will be plenty of opportunities for questions!

REGISTRATION FEES

Workshops (6th October only – additional registration fees apply – see below)

Standard registration Fees – workshop 1 (includes purchase of Managing to Learn)	R2, 900.00 p/p ex VAT
SAPICS Member – workshop 1 (includes purchase of Managing to Learn)	R2, 350.00 p/p ex VAT
Standard registration Fees – Workshop 2-12	R2, 200.00 p/p ex VAT
SAPICS Member – Workshop 2-12	R1, 650.00 p/p ex VAT

Standard Registration Fee (if registered and paid before 31st August 2010)

Standard registration Fees	R6, 500.00 p/p ex VAT
SAPICS Member	R6, 000.00 p/p ex VAT

Closing Registration Fee (if registered and paid from 1st September 2010)

Standard registration Fees	R7, 000.00 p/p ex VAT
SAPICS Member	R6, 500.00 p/p ex VAT

Group discounts are available:

5 – 9 delegates	5% discount on published registration fee
10 – 29 delegates	10% discount on published registration fee
30+ delegates	15% discount on published registration fee

NB - Group discounts apply only if arrangements are made by one co-ordinator, made at the same time and paid in full a minimum of 1 month prior to the commencement of the conference. Fees are quoted exclusive of VAT

HOW TO REGISTER

Please complete the registration form in this document and send it through to either +27 (0) 86 575 2959 or email upavon@icon.co.za. Upon receipt of your registration form you will be sent through an invoice.

OUTLINE SUMMIT SCHEDULE

Wednesday, 6th October 2010

Workshops
08:00 – 17:30

Thursday, 7th October 2010

Summit
08:15 – 17:50

Friday, 8th October 2010

Summit
08:30 – 16:50

SUMMIT REGISTRATION FEES INCLUDE:

- Daily lunches at The Forum
- Soft drinks including fruit juice and mineral water
- Morning and afternoon tea and coffee
- Cocktail reception including soft drinks, selected wines, local beers and ciders on the evening of Thursday, 7th October 2010
- Access to all speaker presentations post conference

REGISTRATION FEES EXCLUDE:

- Workshop attendance – please see the additional registration fee to attend the workshops on Wednesday, 6th October 2010
- All alcoholic beverages at lunch time which, if required are available but payable by individuals
- Flights
- Accommodation
- Personal items such as insurance, meals outside of conference programme, laundry etc
- Airport Transfer



ABOUT LEAN INSTITUTE AFRICA

The Lean Institute Africa is the source of advanced 'lean thinking' in Africa. Our mission is to set in motion the frontiers of Lean thinking and its implementation across all sectors of the economy through summits, networking, publications and workshops. To learn more about the activities of LIA please visit our website.

FOR MORE INFORMATION PLEASE CONTACT THE CONFERENCE SECRETARIAT or VISIT THE LEAN SUMMIT WEBSITE AT www.lean.org.za

Tel: +27 11 023 6701 ▲ Fax: +27 (0)86 575 2959 ▲ E-mail: upavon@icon.co.za

LEAN EXPERTS LINE UP TO ADDRESS THE AUDIENCE AT THE LEAN SUMMIT 2010! International speakers include.....



John Shook, a senior advisor to the Lean Enterprise Institute, is recognized as a true sensei who enthusiastically shares his knowledge and insights within the Lean Community and with those who have not yet made the lean leap.

Shook learned about lean management while working for Toyota for nearly 11 years in Japan and the U.S., helping it transfer production, engineering, and management systems from Japan to NUMMI and subsequently to other operations around the world. While at Toyota's headquarters, he became the company's first American kacho (manager) in Japan. In the U.S., Shook joined Toyota's North American engineering, research and development center in Ann Arbor, MI, as general manager of administration and planning. His last position with Toyota was as senior American manager with the Toyota Supplier Support Center in Lexington, KY, assisting North

American companies implement the Toyota Production System. As co-author of *Learning to See* John helped introduce the world to value-stream mapping. John also co-authored *Kaizen Express*, a bi-lingual manual of the essential concepts and tools of the Toyota Production System. In his latest book *Managing to Learn*, he describes the A3 management process at the heart of lean management and leadership.

Shook is an industrial anthropologist with a bachelor's degree from the University of Tennessee, a master's degree from the University of Hawaii, and is a graduate of the Japan-America Institute of Management Science. He is the former director of the University of Michigan, Japan Technological Management Program, and faculty of the university's Department of Industrial and Operations Engineering. Shook also helps companies learn lean management through the Lean Transformations Group, LLC, and the TWI Network, Inc



René Aernoudts is founder and chairman of the Lean Management Institute in Driebergen, the Netherlands. He has a background in Business Economics, Sociology and Organisational Behaviour. Before founding the Lean Management Institute he was a managing partner of a renowned consulting firm, NPI Instituut voor Organisatieontwikkeling in Zeist, The Netherlands, running projects in industry, financial services and government both in mainland Europe and abroad (USA and Russia).

His other work experience includes lecturing at two business schools (HES Rotterdam and HvU Utrecht) in The Netherlands. He is an experienced leader: he managed departments in operations, marketing, sales and financed for a variety of organisations, including the Radboud University of Nijmegen (adjunct director), World Wide Fund for Nature (director marketing & communications, director finance & facility management), Landelijk Bureau Inning Onderhoudsbijdrage (department manager), the CDA-partijbeureau (finance manager), NPI instituut voor Organisatieontwikkeling (director) and Lean Management Institute (managing director).

Since the founding of the Lean Global Network, he is one of the board members of this non-profit organisation (HQ in Boston, USA) founded by Professor Daniel T. Jones and Dr James P. Womack, authors of *Lean Solutions* (2005), *Lean Thinking* (1996) and *The Machine That Changed The World* (1990). He (co)organised the First Global Lean Service Summit in 2004 for 250 delegates from 23 countries and other Lean Summits in the UK and The Netherlands in 2005, 2006, 2007, 2008 and 2009. He is a regular speaker at summits worldwide. René (co)developed a wide range of supportive materials and articles in the field of Lean. He is a guest lecturer at universities and professional education institutes. He translates and publishes books in the field of Lean.

His particular expertise includes the (change management) strategies that can be used in implementing lean in an organisation. He is a strong leader and trusted coach of boards and directors. René is a well respected consultant and trainer who has been working as a consultant for over 14 years, in a wide variety of organisations. Main focus since 1998: Lean implementations.

René has a strong relationship with the education field: from his early years onwards he has been active as a Judo teacher, later as a Lecturer at two Business Schools in Rotterdam and Utrecht, over the last ten years as a guest lecturer at the Rijksuniversiteit Groningen, Business School in Arnhem & Nijmegen, Business School in Zwolle, Technische Universiteit Eindhoven and other educational institutions in The Netherlands and Finland. He was appointed as an adjunct assistant professor at Virginia Tech USA. René's objective is to bring lean and the typical results that come with it to a wide range of organisations, and help implementing enterprise wide lean business systems.



Robert Kessiakoff

From 1973 to 1993 Robert worked for AC Nielson Company as CEO in Sweden and Greece, establishing and managing local operations, and in Germany as CEO/European Business Director responsible for operations in Europe (18 countries) and Japan. In 1994 Robert founded his own management consulting company, Ro-Ke AB, focusing on organisations in transition with ambitions for internationalisation.

From 1996 to 1998 Robert worked for Priced, AB, a retail automation company, as President for Pricer International, establishing operations in South America, Australia, South East Asia, South Korea and Japan. In 1998 he became CEO of SIFO Research & Consulting, Europe's 10th largest Marketing Research & Consulting firm, with operations in Northern Europe and the USA. In 2000, after successful transformation, SIFO Research & Consulting was divested to the WPP-Group. From 2001 to 2003 Robert was an independent consultant with Ro-Ke AB, working in the Venture Capital Industry, doing business due-diligence assessments, and coaching top management in portfolio companies.

With his extensive experience managing organisations in transition and rapid development, Robert is convinced about the vitality of Lean Thinking as management philosophy. Lean theory and practice founded Lean Concepts AB, and affiliated with Lean Transformations Group, LLC, in the United States, to focus on Lean transformation of service and healthcare organisations.

Today, Robert and his colleagues at Lean Concepts, have extensive experience in supporting and coaching organisations both in the private and public sector in their Lean transformation.



Chris Vogel

CEO, Compass Affiliates, formerly Wells Fargo Bank, USA

Chris Vogel was the division leader for Document Management, an operational support group within the Home and Consumer Finance division of Wells Fargo, one of the nations leading providers of financial services. Vogel's responsibilities as division operational leader included the overall business and strategic direction of document imaging and storage, data lifting and electron content management.

Prior to leading this division, Vogel was an MIS and testing team manager, director of Final Documents and vice president of Post Closing Finance & Technology for Wells Fargo Home Mortgage, a Wells Fargo Company. Vogel has more than 20 years of leadership roles in financial and non-financial industries focusing on transformational leadership.

Vogel earned a bachelor's degree in accounting from the University of Minnesota – Duluth. He is a member of the Mortgage Bankers Association, the Association of Work Process Improvement and contributes his time to the Students In Free Enterprise organisation as a Business Advisory Board member.



LEAN SUMMIT AFRICA 2010

6 – 8 October 2010 - Registration Form

PLEASE COMPLETE LEGIBLY IN BLOCK CAPITALS – COMPLETE ONE FORM PER PERSON

TITLE (Mr/Mrs/Ms/Dr):		SURNAME:		NAME:	
JOB TITLE:		COMPANY NAME:			
COMPANY VAT NUMBER:			CELL NO:		
TELEPHONE NO: (w)			FAX NO:		
EMAIL ADDRESS:					
POSTAL ADDRESS:					
SPECIAL DIETARY REQUIREMENTS (please tick if appropriate)					
Halaal* (friendly) <input type="checkbox"/>		Halaal* (Strict) <input type="checkbox"/>		Kosher* <input type="checkbox"/>	
Vegetarian <input type="checkbox"/>		Other (please specify):			

Please advise if there are any other special requirements:
 *meals ordered for special diets may incur surcharges as imposed by the venue and will be quoted separately

STANDARD REGISTRATION (if registered and paid between 5th April and 31st August 2010)		
SAPICS Member	R6 000.00	R
Non-Member	R6 500.00	R
CLOSING REGISTRATION (if registered and paid from 1st September 2010)		
SAPICS Member	R6 500.00	R
Non-Member	R7 000.00	R
WORKSHOPS REGISTRATION (Held on 6th October 2010 only)		
SAPICS Member – Workshop 1 (includes purchase of Managing to Learn)	R2,350.00	R
Non-Member – Workshop 1 (includes purchase of Managing to Learn)	R2,900.00	R
SAPICS Member – Workshops 2 - 12	R1,650.00	R
Non-Member – Workshop 2 - 12	R2,200.00	R

**Please register me for the following workshop(s) on 6th October 2010.
 An additional fee applies as outlined in the document above. Pre registration is ESSENTIAL**

Workshop 1* Full day <input type="checkbox"/>	Workshop 2 Full Day <input type="checkbox"/>	Workshop 3 Full day <input type="checkbox"/>	Workshop 4 Full Day <input type="checkbox"/>	Workshop 5 Half Day am <input type="checkbox"/>	Workshop 6 Half Day am <input type="checkbox"/>	Workshop 7 Half Day am <input type="checkbox"/>	Workshop 8 Half Day am <input type="checkbox"/>
*There is a R700 surcharge for this workshop			Workshop 9 Half Day pm <input type="checkbox"/>	Workshop 10 Half Day pm <input type="checkbox"/>	Workshop 11 Half pm <input type="checkbox"/>	Workshop 12 Half pm <input type="checkbox"/>	

+ 14% VAT	R _____
Total amount due	R _____

PAYMENT DETAILS - All cheques to be made payable to Upavon Management. Payment may alternatively be made directly into any branch of FIRST NATIONAL BANK for the credit of Upavon, account details as below. Please fax copy of the deposit slip to Upavon on fax number (011) 315 3311:

Title of account: Upavon Management (Pty) Ltd Bank: First National Bank
 Branch & Code: CARLSWALD (25-01-17) Account Number: 5132 0133 055

For identification purposes, please insert the invoice number or the applicants name in the reference box of the bank deposit slip.

Name of Cardholder: _____

Card Type:	Visa	Mastercard	American Express	Diners Club
Card Number				
Expiry Date			Last 3 digits on reverse of card	

Signature of Cardholder: _____

In the event of cancellation, 50% of fees will be credited provided cancellation in writing is received prior to 06 September 2010. After that date, no credits or refunds will be made. You are however welcome to provide a substitute in your place. Please notify the Secretariat in writing of any such substitution. SUBMISSION OF A REGISTRATION FORM SHALL BE DEEMED TO BE ACCEPTANCE OF THE ORGANISERS' TERMS AND CONDITIONS, AND SHALL BE JOINTLY AND SEVERALLY BINDING ON APPLICANT AND THE APPLICANT'S CORPORATE ENTITY.

Signature of Applicant: _____ Date: _____

PLEASE COMPLETE AND RETURN THIS FORM TO THE CONFERENCE SECRETARIAT
(NB: Please contact the Secretariat if you do not receive registration confirmation within 2 working days)
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