



12 hours of live, online interaction

Guided framework for problem-solving and managing to develop problem-solvers

Feedback from facilitators and peers

Assignments between live sessions to begin connecting theory to practice

Opportunities to practice discrete skills with live feedback

REGISTER TODAY
www.lean.org.za



DETAILS

10,17,24
May 2023

PRICE

R5,000
PER PERSON EX VAT

DURATION

one 4 hour
session/week
over 3 weeks

ONLINE COURSE INTRODUCTION TO A3 PROBLEM SOLVING

Learning online does not mean learning alone. Minimize travel costs and maximize peer learning and instructor face-to-face time in an online environment that helps you to breakdown problem-solving using the A3 format.

By attending this remote workshop, you will be led by experienced coaches, allowing you the space & time you need to reflect and apply the learning along the way.

This approach helps you align around a problem at your company that is informed by real-time facts. Along the way you will receive feedback and support from peers and senior coaches.

This is a practical and interactive workshop that follows the book *Managing to Learn* by John Shook. It is designed to equip organisations on the lean journey and strengthen a culture of learning, problem-solving and scientific thinking.

Suitable to manufacturing, service, healthcare and public sector.



THEORY



GROUP WORK



EXPERIENTIAL



NETWORKING



REFLECTION



APPLICATION



VALUE DRIVEN





'Good, practical training on how to use the A3 and what A3 really is'

Understand the key principles and application of scientific thinking

Learn structured A3 problem solving and coaching

Experience the thinking behind the tool

Develop your own A3

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COURSE OBJECTIVES

- A3 Thinking in support of the lean management system and the development of a learning culture
- Using the A3 in coaching and staff development
- Developing your A3 in stages and presenting your thinking
- Grasping the Current Situation and implementing the Change
- Exploring the thinking patterns sitting behind the tool
- Demonstrably show improvement in a key business problem.
- Prompt deeper understanding of problem situation by asking effective questions.

COURSE SCHEDULE

- The course runs for 3 weeks with a time commitment of 5-6 hours per week for assignments, readings, and live meetings.
- Live Classes & Coaching
 - LIVE Classes are 4 hours in duration, held weekly, over 3 weeks
 - Our live classes include smaller break-out sessions so that you can receive coaching and feedback in a small group setting.
 - You may schedule one on one coaching sessions with the facilitator, giving you the opportunity for individualised feedback.