



**"People are important because they are people."**

*"...studies show that how we treat people has a measureable impact on the bottom line: almost doubling productivity where respect is practiced.*

*So come, if you must, for the productivity gains, stay for the opportunity to be human together."*

- Dr Tuffin -



**DETAILS**

Date: TBC  
Guest facilitator:  
Dr Heather Tuffin

**PRICE**

**R7 720**  
PER PERSON EX VAT

**DURATION**

**2 DAYS**

## RESPECT FOR PEOPLE

Respect for People is a central tenet of lean-thinking. Typically "respect for people" is meant in terms of "people are important because they can make or break your improvement efforts" or "because they do the work and will be central to designing new work". We want to shift the conversation to: respect for the personhood of the individual, not for what they can give us. This is the next wave in lean discovery.

In this practical 2-day Masterclass, we explore personalities and how people are wired differently: how we are energised, gather information, what information we relate to, how we make decisions and work towards goals, and how personality preferences translate into different leadership strengths, needs, conflict causes and "team personalities".

- Learn the steps of a "Conflict Kata" (which transforms home- and work-lives).
  - Explore hidden team power dynamics (which squash creativity and trust).
  - Outline steps for building teams "on purpose".
- Participants will come away with a greater degree of compassion towards themselves and others, as well as with practices and tools to apply in building a more human-centric workplace.



THEORY



GROUP WORK



EXPERIENTIAL



NETWORKING



REFLECTION



APPLICATION



VALUE DRIVEN

**REGISTER TODAY**  
[www.lean.org.za](http://www.lean.org.za)

